

# City of Sunnyvale

NEW  
RESIDENT  
GUIDE  
2006

*The Heart of the Silicon Valley™*



[www.sunnyvale.ca.gov](http://www.sunnyvale.ca.gov)

**Sculptures of fruit** welcome visitors to Sunnyvale's newly-opened Plaza del Sol, recalling the city's agricultural past.



THE CITY OF  
**Sunnyvale**  
CALIFORNIA

**The City of Sunnyvale lies at the Heart of the Silicon Valley.**

Forty miles south of San Francisco and 10 miles north of San Jose, Sunnyvale is less than an hour from the Pacific Ocean, and close to California's famous redwood forests and beautiful Lake Tahoe in the Sierra Nevada for summer exploring and winter skiing.





# City of Sunnyvale

## NEW RESIDENT GUIDE



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## A quick guide to getting started in Sunnyvale.

■ **Police / Fire Emergency:** Dial 911.  
If calling by cell phone, dial (408) 736-6244.

■ **24-Hour Grocery Stores:**

**Safeway:**

785 El Camino Real (408) 481-3306

639 S. Bernardo Ave. (408) 732-5900

1601 Hollenbeck Ave. (408) 733-8251

■ **24-Hour Pharmacies:**

**Longs Drugs:** 576 E. El Camino Real (408) 739-4620

■ **Telephone Service:**

**SBC: Residential:** (800) 310-2355,

**Business/Commerical:** (800) 750-2355, [www.sbc.com](http://www.sbc.com)

■ **Cable TV Service:**

**Comcast:** (800) 945-2288

[www.comcast.com](http://www.comcast.com)

■ **Gas and Electricity Service:**

**Pacific Gas & Electric (PG&E):** (800) PGE-5000

[www.pge.com](http://www.pge.com)

■ **Water Service:** Provided by City of Sunnyvale Utilities.

**Residential:** (408) 730-7400

**Business/Commerical:** (408) 730-7681

[www.sunnyvale.ca.gov](http://www.sunnyvale.ca.gov)

■ **Garbage and Recycling Service:** Provided by Specialty Solid Waste & Recycling on behalf of the City.

**Residential:** (408) 730-7400

**Business/Commerical:** (408) 730-7681 (Garbage)

**Business/Commerical:** (408) 565-9900 (Cardboard)

[www.sunnyvalerecycles.org](http://www.sunnyvalerecycles.org)

■ **Department of Motor Vehicles (DMV):** Register vehicles, obtain or renew driver's licenses.

(800) 777-1033, [www.dmv.ca.gov](http://www.dmv.ca.gov)

■ **Post Offices:** You can change your address online by visiting [moversguide.usps.gov](http://moversguide.usps.gov).

(800) ASK-USPS

141 S. Taaffe St.

580 N. Mary Ave.

526 W. Fremont Ave.

■ **Voter Registration:** Contact the Santa Clara County Registrar of Voters at (408) 299-VOTE or [www.sccvote.org](http://www.sccvote.org)



# Welcome Home.

## Welcome to Sunnyvale.

Residents and businesses of the City of Sunnyvale take great pride in being a part of this progressive, well-managed and nationally recognized Silicon Valley community.

Visitors and residents enjoy Sunnyvale's beautiful, clean suburban setting, efficient, high-quality city services, low crime rate, quality schools and 18 prize-winning parks.

Through its innovative and cost effective Public Safety Department concept, which combines traditional fire and police functions into one department, the city offers its citizens and businesses an award-winning record of safety and efficiency.

Some of the nation's most successful business and industrial leaders are located in Sunnyvale, including AMD, Network Appliance and Yahoo!. Residents can drive within an hour to many distinguished educational institutions, including Stanford University, San Jose State

University, Santa Clara University and University of California. Foothill, De Anza, West Valley and Mission Community Colleges and Cogswell College are only minutes away, offering high quality community college classes and programs.

Sunnyvale's commitment to every citizen within the community sets it apart. High quality parks, a full-service library, promotion of cultural arts activities and strong support for maintenance and repair of public facilities reflect this commitment.

The City is less than an hour from the Pacific Ocean, and close to California's famous redwood forests and beautiful Lake Tahoe in the Sierra Nevada for summer exploring and winter skiing.

In the greater Sunnyvale area, theaters, concert halls, museums, libraries and art galleries fill the most demanding cultural needs.

The city offers shopping convenience and variety with more than 49 neighborhood and regional centers, including downtown shopping and dining at Murphy Avenue, a unique and historic business district.

Welcome to Sunnyvale, the Heart of Silicon Valley!





## Sunnyvale Facts

# A Brief History of Sunnyvale

**S**unnyvale's history has always been based on its economy. Initially, the area's vast open space and fertile

soil were ideal for the fruit orchards that supported the settlement's first residents. With the arrival of the railroad in 1864, the economic base of the community was able to expand, as canneries to process the fruit from the

surrounding orchards were built near the rail lines. In 1906, the Hendy Iron Works relocated from San Francisco to Sunnyvale, continuing the area's industrial development.

By 1940, the population had grown to about 4,400 and the Hendy Iron Works

was taken over by Westinghouse to support the war effort. After the war, the defense-related industry arrived, capitalizing on the pleasant climate and Moffett Naval Air Station. Lockheed Missiles & Space Company moved to Sunnyvale in 1956, and soon became Sunnyvale's largest employer. The 1950s and 1960s be-

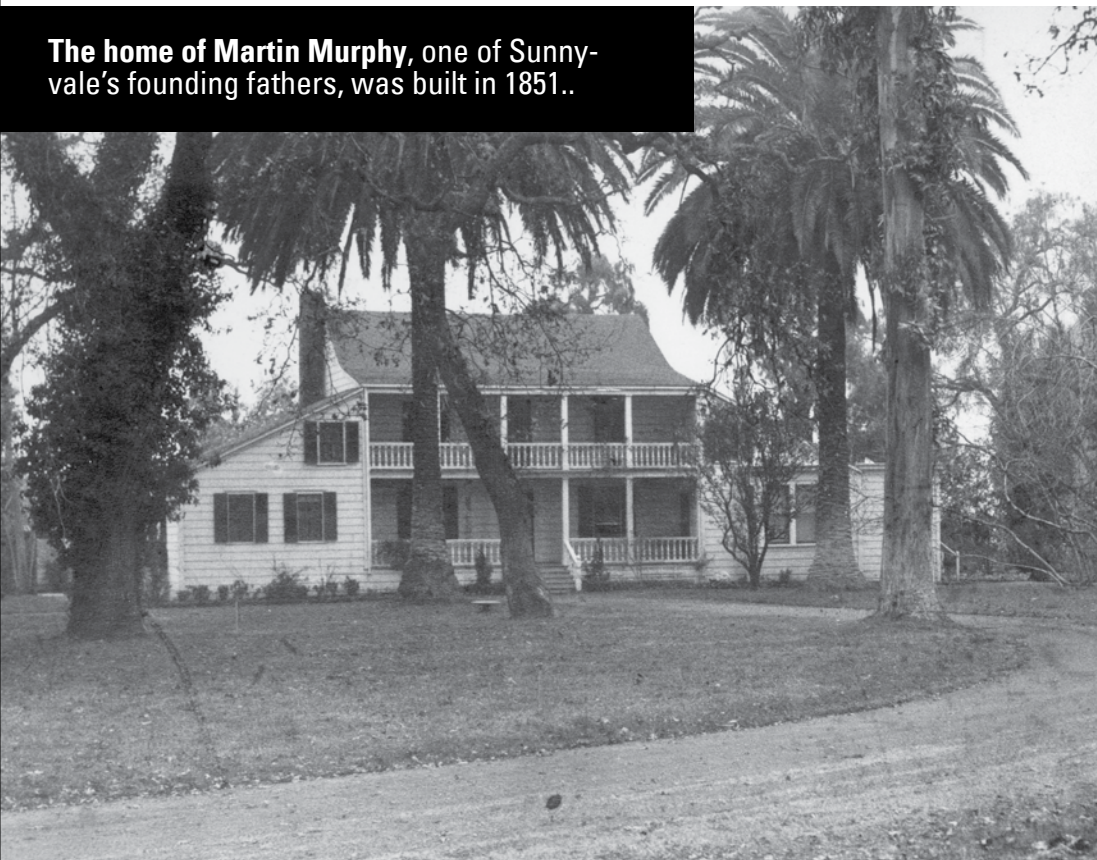
*From its humble beginnings as a small agricultural settlement in 1845, through its incorporation as a city in 1912, Sunnyvale has grown to become the Heart of Silicon Valley. Change has been constant – and sometimes dramatic.*

came the periods of largest growth for the community, resulting in a population of 96,000 in 1970.

The defense era gave way to the high-tech era when the microprocessor was introduced in 1971. During the years that followed, compa-

nies with foresight saw the potential of computers and the power of semiconductors. The City became the nexus of research, development and manufacturing that created Silicon Valley, and that legacy continues today in the era of the Internet. ■

**The home of Martin Murphy, one of Sunnyvale's founding fathers, was built in 1851..**



## SUNNYVALE AT-A-GLANCE

- **Region:** The Heart of Silicon Valley
- **Size:** 24 Square Miles [Second largest city in Santa Clara County, fifth largest in the San Francisco Bay Area]
- **Temperature:** 71° (July) to 53° (January)
- **Residential Population:** 131,700 (Source: State Department of Finance)
- **Number of Businesses:** Approximately 8,031
- **Workforce:** Approximately 118,500
- **Daytime Population:** 230,000
- **Average Household Income:** \$74,000
- **Education:** 67 percent college educated
- **Libraries:** 1
- **Golf Courses:** 2
- **Parks:** 20
- **Elementary, Middle and High Schools:** 26 (public & private)
- **Tennis Courts:** 51 (16 at the world-class Tennis Center, and 35 at 15 other locations)
- **Sports Fields:** 132 multi-purpose
- **Restaurants:** 315
- **Shopping Centers/Complexes:** 52
- **Major Hotels:** 10 (total of 3,340 rooms and 38,000 sq. ft. of meeting space)
- **Annual Events:** Art & Wine Festival, Summer Music Series, Hands On the Arts, Downtown Association Holiday Tree Lighting, State of the City Address

## Sunnyvale Facts

# Sunnyvale City Government

The City of Sunnyvale operates under a council – manager form of government. Council, as the legislative body, represents the entire community and is empowered by the City Charter to formulate Citywide policy.

**S**even Councilmembers are elected at large by City voters for numbered seats and serve a four-year term. The City Charter limits Councilmembers to serving two consecutive terms. The mayor and vice mayor are selected from among the ranks of Council and serve one-year terms.

The city manager is appointed by Council and serves as the chief executive officer responsible for day-to-day administration of City affairs and implementation of Council policies.

The city attorney, also appointed by Council, advises and represents the City and Council in all legal affairs.

The City Council generally meets every Tuesday evening beginning at 7 p.m. Often Council will hold study sessions prior to the regular meetings to review specific issues in depth. With few exceptions as allowed by law, all Council meetings are



**The Sunnyvale City Council meets most Tuesday evenings at 7 p.m.**

open to the public.

Every effort will be made to ensure that citizens have ample opportunity to address Council. At the beginning of the meeting, time is set aside for public announcements of upcoming community events or programs. Speakers are limited to three minutes and no Council discussion or action will be taken at that time.

The public has the opportunity to speak on all items listed on the agenda prior to Council taking final action. Once the mayor has opened the item for discussion, citizens wishing to speak should approach the front podium, state their

name, and direct questions or comments to the mayor.

During the Citizens to be Heard period, citizens may address Council on issues or concerns not included on the agenda. At that time, Council may discuss these items with citizens or direct staff to handle matters involving regular City services. Any necessary Council action would be placed on a future agenda for full public consideration.

Applause or other displays of approval or disapproval are inappropriate during City Council proceedings, and are strongly discouraged.

## The Sunnyvale City Council



■ **Ron Swegles**  
Mayor  
Term Expires 2007



■ **Otto Lee**  
Vice Mayor  
Term Expires 2007



■ **John Howe**  
Councilmember  
Term Expires 2009



■ **Dean Chu**  
Councilmember  
Term Expires 2007



■ **Melinda Hamilton**  
Councilmember  
Term Expires 2007



■ **Anthony (Tony) Spitaleri**  
Councilmember  
Term Expires 2009



■ **Christopher R. Moylan**  
Councilmember  
Term Expires 2005



# Sunnyvale Facts

## City Government, continued

The agenda is the official guide for City Council meetings. Prepared by staff in consultation with Council, the agenda includes current legislative and policy issues that must be reviewed by the full Council. By law, Council cannot take action on items or issues not listed on the agenda.

Items are usually placed on the agenda at the request of Council or staff members. Citizens who would like Council to review a particular item should send a formal written request to the Office of the Mayor. The Mayor will review the item and the citizen will be notified of any pending Council action or follow-up.

Agendas are published in the *San Jose Mercury News* on Mondays prior to Council meetings. The agenda is posted in the Library and outside the City Hall lobby at least 72 hours prior to any regular Council meeting. Copies of the related staff reports are also available in the Library after 10 a.m. on Saturdays, in the City Clerk's office after 8 a.m. the Monday before Council meetings, and on the night of the meeting on tables located in the rear of Council Chambers. Agendas, minutes, and reports also are posted on the City's Web site at [www.sunnyvale.ca.gov](http://www.sunnyvale.ca.gov). Council meetings are televised live on KSUN-15, the City's government access cable TV channel. Meetings also are replayed Wednesday evening at 7 p.m., and Saturday and Sunday afternoons at 4 p.m. Videotapes of the meetings can be checked out from the Sunnyvale Library.

## Boards and Commissions

Boards and commissions advise the City Council on policy issues. All meetings are open to the public. Agendas are posted in the City Library, and in the City Hall lobby at least 72 hours prior to any regularly scheduled meeting. Applications may be obtained from the City Clerk, 603 All America Way, Sunnyvale, (408) 730-7483.

■ **Advisory Council to Council on Aging (Santa Clara County):** Meetings are held on the first Monday of each month at 1 p.m. at the United Way Building, 1922 The Alameda, San Jose.

■ **Arts Commission:** Meetings are held on the third Wednesday of the month at 7 p.m. in the Council Chambers.

■ **Bicycle and Pedestrian Advisory Committee:** Meetings are held on the third Thursday of the month at 6:30 p.m. in the City Hall West Conference Room.

■ **Board of Building Code Appeals:** Meetings are held on the third Wednesday of the month (as needed) at 7 p.m. in Council Chambers.

■ **Board of Library Trustees:** Meetings are held on the first Monday of the month at 7 p.m. in Council Chambers.

■ **Child Care Advisory Board:** Meetings are held the fourth Tuesday of each quarter, from 11:30 a.m. to 1:30 p.m. in the City Hall West Conference Room.

■ **Heritage Preservation Commission:** Meetings are held the first Wednesday of every other month at 7 p.m. in the City Hall West Conference Room.

■ **Housing and Human Services: Commission** Meetings are held the fourth Wednesday of each month at 7 p.m. in the City Hall West Conference Room.

■ **Parks and Recreation Commission:** Meetings are held every second Wednesday of the month at 7:00 p.m. in Council Chambers.

■ **Personnel Board:** Meetings are held the third Monday of the month at 5 p.m. in Council Chambers.

■ **Planning Commission:** Meetings are held the second and fourth Monday of the month at 8 p.m. in Council Chambers. Study sessions are held prior to the Commission meetings at 7 p.m. in the City Hall West Conference Room.



The State Capitol  
in Sacramento

## ELECTED REPRESENTATIVES

### County Government

#### ■ Santa Clara County Board of Supervisors

Supervisor Pete McHugh, District 3  
(408) 299-5030

Supervisor Liz Kniss, District 5  
(408) 299-5050

### State Government

#### ■ Governor:

Arnold Schwarzenegger

(916) 445-2841

[governor@governor.ca.gov](mailto:governor@governor.ca.gov)

#### ■ State Assembly:

Sally Lieber, District 22

(408) 277-2003 (local)

(916) 319-2022 (Sacramento)

[assemblywoman.lieber@assembly.ca.gov](mailto:assemblywoman.lieber@assembly.ca.gov)

#### ■ State Senate:

Elaine Alquist, District 13

(408) 286-8318 (local)

(916) 445-9740 (Sacramento)

### Federal Government

#### ■ U.S. House of Representatives

Anna G. Eshoo (D), California 14th

(408) 245-2339 (local)

(202) 225-8104 (D.C.)

#### ■ U.S. Senate

Barbara Boxer (D)

(415) 403-0100 (San Francisco)

(202) 224-3553 (Washington, D.C.)

Diane Feinstein (D)

(415) 393-0707 (San Francisco)

(202) 224-3841 (Washington, D.C.)



# Transportation

## Getting around is easy with the Bay Area's extensive public transportation network.

Sunnyvale is located at the crossroads of four of the South Bay's major freeways and expressways. Three international airports are all within easy, direct freeway access. Sunnyvale is a commute and multimodal transit hub for Caltrain commuter rail, Amtrak, Valley Transportation Authority (VTA) Light Rail Service, as well as the Greyhound bus lines.

### AIRPORTS

#### ■ Norman Y. Mineta San Jose Int'l Airport (SJC)

Located in San Jose near the intersection of U.S. 101, I-880 and Highway 87, approximately nine miles from Sunnyvale.  
(408) 277-4759, [www.sjc.org](http://www.sjc.org)

#### ■ San Francisco International Airport (SFO)

Located 15 miles south of downtown San Francisco, off of Highway 101, approximately 30 miles from Sunnyvale.  
(650) 821-8211, [www.flysfo.com](http://www.flysfo.com)

#### ■ Oakland International Airport (OAK)

Located 10 miles south of downtown Oakland of I-880, approximately 38 miles from Sunnyvale.  
(510) 577-4000, [www.oaklandairport.com](http://www.oaklandairport.com)

### BUS AND LIGHT RAIL SERVICE

#### ■ VTA (Valley Transportation Authority)

VTA serves San Jose and Santa Clara Valley with 69 bus routes and a light-rail system. Service extends northwest to Menlo Park, northeast to Fremont Bay Area Rapid Transit (BART) Station, southwest to Saratoga and southeast to Gilroy. In conjunction with Metro (Santa Cruz Metropolitan Transit District), VTA also operates the Highway 17 Express Bus from downtown San José to Santa Cruz, with one stop in Scotts Valley. A free shuttle, the VTA/SJC Airport Flyer (VTA Line 10), connects the Norman Y. Mineta San José International Airport with the Santa Clara Caltrain and San José Metro Light Rail stations.  
(408) 321-2300, (800) 894-9908,  
TDD (408) 321-2330, [www.vta.org](http://www.vta.org)

#### ■ Outreach

Provides door-to-door paratransit service for seniors and disabled riders in Santa Clara County.  
(408) 436-2865, [www.outreach1.org](http://www.outreach1.org)

### RAIL SERVICE

#### ■ Caltrain

Provides commuter train service between San Francisco and San Jose and Gilroy.  
(800) 660-4287, TDD (650) 508-6448  
[www.caltrain.com](http://www.caltrain.com)

#### ■ Amtrak

Provides nationwide train service. The closest station to Sunnyvale is in Santa Clara near Great America Parkway.  
(800) USA-RAIL, [www.amtrak.com](http://www.amtrak.com)





# HOUSING

**F**or decades, Sunnyvale has been a regional leader in addressing housing needs in Silicon Valley.

To meet the need for affordable housing the City offers innovative solutions, such as affordable rental and purchase programs and low-interest loans and grants.

Sunnyvale has also been active in addressing issues of neighborhood quality. We offer a number of creative financing programs to assist property owners in making building improvements. Our programs include low-interest home repair loans and deferred payment loans, as well as grants for home improvement. Each is designed to make needed renovations affordable for low to moderate income homeowners or for disabled low income tenants. The range of services is designed to help make property improvements as easy as possible. With assistance from the City of Sunnyvale you can make repairs while improving the value of your property.

**For more information on housing, contact one of the following organizations:**

- **Catholic Charities Shared Housing Program, (408) 325-5277**
- **Shelter Bed Hotline (Project SHARE) (800) 7-SHELTER [774-3583]**
- **Rotating Shelter Program (408) 255-8033**
- **Project Sentinel (Housing Mediation) (408) 720-9888**



**The SMaRT Station serves the cities of Sunnyvale, Mountain View and Palo Alto**

## Utilities

Sunnyvale operates its water, sewer and garbage utility services as separate, self-supporting enterprises. As such, they receive no support from tax revenues, and are funded entirely through user fees.

Because the City's water, sewer and garbage operations are separate municipal enterprises, rates for these services cover the costs of capital improvements, maintenance, current operations, debt and state and federal regulatory requirements. Each year, the City reviews the current and future needs of each utility service and the City Council adopts rates to cover these costs at a public hearing.

### Wastewater Utility

The City of Sunnyvale owns and operates its own water pollution control plant and collection system to serve the residents and businesses of Sunnyvale. The collection system transports sewage from residences, businesses and industry to the Water Pollution Control Plant (WPCP). The WPCP provides advanced wastewater treatment, safe for discharge to south San Francisco Bay, as well as producing recycled water for landscape irrigation and

some industrial use. Staff are available around the clock, every day of the year, to respond to emergencies related to sewage collection and treatment.

### Garbage, Recycling and Hazardous Waste

Sunnyvale residents and businesses have their garbage collected by Specialty Solid Waste and Recycling. The company provides residents with separate wheeled carts for garbage, recycling and yard waste. The garbage container provide for Unlimited Garbage Service are available in two sizes and may be selected at the time of starting service. Residential customers may also use their own 32-gallon garbage can for weekly collection and subscribe to Baseline Garbage Service. To start garbage services, or for more information, call the City's Utility Billing Office in the Department of Finance at (408) 730-7400.

**Have a question about your water service or your solid waste and recycling service? Call one of the following numbers Monday through Friday, 8 a.m. to 5 p.m. for more information.**

- **Single Family Dwelling: (408) 730-7400**
- **Commercial: (408) 730-7681**
- **Apartment / Condo: Call your man-**





# Sunnyvale Public Library

## A wealth of information at your fingertips

The Sunnyvale Public Library, located at 665 West Olive Avenue, is a vibrant community space where the public has equal access to a vast diversity of ideas, information, knowledge and entertainment. Services, programs and collections are designed to inform and delight residents of all ages, backgrounds and educational levels.

**T**he Library offers an extensive array of materials, including books (fiction, nonfiction, large print), DVDs, videos, CDs, books on tape and books on CD, magazines, newspapers and online databases. Other items include Sunnyvale history special collections and materials in many languages such as Chinese, Farsi, Hindi, Japanese, Korean, Russian, Spanish and Vietnamese.

Library cards are free to all California residents. Checkout periods range from three days to three weeks. One may borrow materials for free, however, there are fees for reserving materials, keeping an

item longer than the checkout period, losing or damaging material, interlibrary loan and feature film checkout.

Children's and Teen Services encourages reading and supports learning by offering special programs, school visits, an annual summer reading program, a readers' advisory program, stories read over the phone in English and Spanish, and assistance with school research or exploring a topic of interest.

Adult Services strives to help all community residents find and use the information they need by answering questions in-person, over the phone and online. They also teach information-searching skills, creating easier access to the collections with subject guides and speaking at community group meetings or event in order to make the most out of the Library's services and resources.

Visit Sunnyvale Library online at [www.sunnyvalelibrary.org](http://www.sunnyvalelibrary.org) to check your account, browse, renew and reserve materials, access full-text magazine and newspaper articles, learn about upcoming events and much more.

Special Outreach Services (SOS) is a program designed to provide Library material selection and delivery to readers who are homebound. All Sunnyvale residents who are unable to get to the Library because of age or physical disability may enroll in SOS.

## LIBRARY CONTACTS

■ **Sunnyvale Public Library**  
665 West Olive Ave.  
(408) 730-7300

■ **Library Hours:**  
**Monday – Thursday:**  
10 a.m. – 9 p.m.  
**Friday – Saturday:**  
10 a.m. – 6 p.m.  
**Sunday: noon – 8 p.m.**

■ **Administration**  
(408) 730-7316

■ **Borrower's Records**  
(408) 730-7303

■ **Children's and Teen Services**  
(408) 730-7292

■ **Information and Reference**  
(408) 730-7300

■ **Overdue Materials**  
(408) 730-7309

■ **Renewals**  
(408) 730-7310

■ **Sc[i]<sup>3</sup>**  
(408) 730-7300 Option 4

■ **Online: Check your account, browse, renew and reserve materials, access full-text articles, learn about upcoming events and more online at [www.sunnyvalelibrary.org](http://www.sunnyvalelibrary.org)**

### Sunnyvale Center for Innovation, Invention, and Ideas (Sc[i]<sup>3</sup>)

A partnership between the City of Sunnyvale and the United States Patent and Trademark Office (USPTO), Sc[i]<sup>3</sup> serves the intellectual property community in Silicon Valley by obtaining current patent and trademark information, conducting patent and trademark searches, providing opportunities for direct interactions with USPTO officials through videoconferencing and seminars, and ordering USPTO documents.

Get involved! Support the Library by becoming a Library volunteer or joining the Friends of the Sunnyvale Library.





# Sunnyvale Area Schools

A great place to live that's also  
an excellent place to learn.

■ **Sunnyvale  
Elementary  
School District**  
(408) 522-8200,  
Grades K – 8

■ **Cupertino Union  
School District**  
(408) 252-3000,  
Grades K – 8

■ **Santa Clara Unified  
School District**  
(408) 423-2000,  
Grades K – 12

■ **Fremont Union  
High School District**  
(408) 522-2200,  
Grades 9 – 12

## ELEMENTARY SCHOOLS

**Ponderosa School**  
804 Ponderosa Ave.  
(408) 423-4000

**Nimitz School**  
545 E. Cheyenne Drive  
(408) 736-2180

**Stocklmeir School**  
592 Dunholme Way  
(408) 732-3363

**West Valley School**  
1635 Belleville Way  
(408) 245-0148

**Braly School**  
675 Gail Ave.  
(408) 423-1000

**Bishop School**  
450 N. Sunnyvale Ave.  
(408) 522-8229

**Cherry Chase School**  
1138 Heatherstone Way  
(408) 522-8241

**Cumberland School**  
824 Cumberland Ave.  
(408) 522-8255

**Ellis School**  
550 E. Olive Ave.  
(408) 522-8260

**Fairwood School**  
1110 Fairwood Ave.  
(408) 523-4870

**Lakewood School**  
750 Lakechime Dr  
(408) 522-8272

**San Miguel School**  
777 San Miguel Ave.  
(408) 522-8278

**Vargas School**  
94086 Carson Drive  
(408) 522-8267

## MIDDLE SCHOOLS

**Cupertino School**  
1650 S. Bernardo Ave.  
(408) 245-0303

**Peterson School**  
1380 Rosalia Ave.  
(408) 423-2800

**Columbia School**  
739 Morse Ave.  
(408) 522-8247

**Sunnyvale School**  
1080 Mango Ave.  
(408) 522-8288

## HIGH SCHOOLS

**Fremont High School**  
1279 Sunnyvale-  
Saratoga Road  
(408) 522-2400

**Homestead High School**  
21370 Homestead Road,  
Cupertino  
(408) 522-2500

## COLLEGES AND UNIVERSITIES

**Cogswell College**  
1175 Bordeaux Drive  
Sunnyvale  
(408) 541-0100

**De Anza College**  
21250 Stevens Creek  
Blvd., Cupertino  
(408) 864-5678

**Foothill College**  
12345 El Monte Road,  
Los Altos Hills  
(650) 949-7777

**Mission College**  
3000 Mission College  
Blvd., Santa Clara  
(408) 988-2200

**San Jose State  
University**  
One Washington Square,  
San Jose  
(408) 924-6350

**Santa Clara University**  
500 El Camino Real,  
Santa Clara  
(408) 554-4764

**Stanford University**  
Visitor Information Center  
Stanford, CA 94305  
(650) 723-2300



# Parks & Recreation

**With world-class programs and facilities for kids, adults and seniors, Sunnyvale is a great place to play.**

**T**he Sunnyvale park system was designed with the goal that every neighborhood would be within walking distance of a park. More than 144 acres are devoted to the City's 18 award-winning neighborhood parks.

A variety of facilities provides opportunities for all ranges of activity, from the enjoyment of shade trees, ponds and fountains, to the active adventures of children, and the competitive spirit of both youth and adults engaged in team rivalry. The four swimming pools at school sites throughout the City supplement program offerings at the City-owned pool at Washington Park. picnic areas, park buildings and an amphitheater are available for rent. For information, call (408) 730-7506. For facility rentals, reservations and fees, call the reservation office at (408) 730-7751. Walk-in reservations for group picnic areas can be made at the Community Center, Monday through Friday from 1 p.m. – 5 p.m.





# Living in Sunnyvale

## Municipal Tennis Center

The Sunnyvale Municipal Tennis Center has 16 lighted courts including the Jan Young Stadium Court. In 1991, the Tennis Center was selected by the United States Tennis Association to receive the USTA Tennis Facility Award for Design and Programming as a public tennis facility.

The Tennis Center is designed with 16 courts located below the control center, allowing tennis personnel to easily monitor court use.

Residents may register for court use and/or lessons by phone. Court and program fees vary for residents and non-residents. A full-service pro shop is open to the public. For more information, call the Tennis Center at (408) 732-2130.

## Multi-purpose Athletic Fields

The Parks and Recreation Department has developed a partnership with the Santa Clara Unified School District, the Sunnyvale Elementary School District and the Cupertino Union School District resulting in improvements to more than 105 acres of open space and multi-purpose athletic fields on school district-owned property. These agreements allow the City to provide a higher level of maintenance over the school sports fields allowing more than 38 baseball and soccer multi-purpose fields to be used by the community after school hours.

## Skatepark at Fair Oaks Park

In 2003, the City opened the Sunnyvale Skatepark at Fair Oaks Park. Before the park even opened to the public, skateboarders and skate magazines were already hailing the park as one of the best in Northern California. Free to the public and

open every day from 7 a.m. to sunset, the 18,500 square foot skatepark is available for both skateboarders and inline skaters, though bicycles are not permitted. Protective gear, including knee pads, elbow pads and a helmet, must be worn at all times while using the facility.

## Baylands Park



Sunnyvale Baylands Park is a 177 acre regional park located at Highway 237 and Caribbean Drive. More than 70 acres of the park are developed for recreation, including creative play areas for children, open turf, and walking paths. Group picnics areas and a small outdoor amphitheater are available for reservation, in addition to individual picnic tables available for use without reservations. All features are wheelchair-accessible. More than 100 acres of undeveloped seasonal wetlands provide a habitat for indigenous plants and wildlife. For reservations for further information, call (408) 730-7709.

## Dog Park

The City of Sunnyvale has an enclosed half-acre dog park located at Las Palmas Park. The dog park provides residents an opportunity to allow their dogs to lawfully run unleashed. This is the only place in the city where dogs can run unleashed on public property. For more information, call (408) 730-7506.

## Golf Courses

Both of Sunnyvale's golf courses, the Sunnyvale Golf Course and Sunken Gardens, have received major face lifts and on-course improvements in recent years. The golf courses are two of Sunnyvale's most heavily used recreation facilities. Sunnyvale Golf Course offers 18 challenging

holes, while Sunken Gardens is a 9-hole "executive course," perfect for beginners. For further information on green fees or golf reservations, call the appropriate Pro Shop: Sunnyvale Golf Course at (408) 738-3666; Sunken Gardens at (408) 739-6588. Restaurant, lounge and banquet facilities are available at each course and may be scheduled by calling:

- **Sunnyvale Golf Course:** (408) 738-3666
- **Sunken Gardens Golf Course:** (408) 739-6588

## Sunnyvale Parks and Recreation Facilities

<b>Pool Information/Locations</b>	(408) 730-7350
<b>Columbia Neighborhood Center</b>	785 Morse Ave. (408) 522-8150
<b>Baylands Park</b>	999 East Caribbean Drive (408) 730-7709
<b>Braly Park</b>	704 Daffodil Court
<b>Cannery Park</b>	900 West California Ave.
<b>Plaza Del Sol</b>	Evelyn Avenue & Francis Ave.
<b>Columbia Park</b>	789 Morse Ave.
<b>Community Center</b>	550 East Remington Drive
<b>DeAnza Park</b>	1150 Lime Drive
<b>Encinal Park</b>	445 N. Macara Ave.
<b>Fair Oaks Park</b>	540 North Fair Oaks Ave.
<b>Fairwood Park</b>	1255 Sandia Ave.
<b>Greenwood Manor Park</b>	Ramona & Blair Avenues
<b>Lakewood Park</b>	834 Lakechime Drive
<b>Las Palmas Park</b>	850 Russet Drive
<b>Martin Murphy Jr. Park</b>	999 Corte Medera
<b>Orchard Gardens Park</b>	238 Garner Drive
<b>Ortega Park</b>	636 Harrow Way
<b>Panama Park</b>	755 Dartshire Way
<b>Ponderosa Park</b>	811 Henderson Ave.
<b>Raynor Park</b>	1565 Quail Ave.
<b>San Antonio Park</b>	1026 Astoria Drive
<b>Serra Park</b>	739 The Dalles
<b>Sunken Gardens Golf Course</b>	1010 South Wolfe Road (408) 739-6588
<b>Sunnyvale Golf Course</b>	605 Macara Ave. (408) 738-3666
<b>Municipal Tennis Center</b>	800 Russet Drive (408) 732-2130
<b>Victory Village Park</b>	Fair Oaks Avenue & Kifer Road
<b>Washington Park</b>	840 West Washington Ave.

## Living in Sunnyvale

# Sunnyvale Community Center

The Sunnyvale Community Center is located at 550 East Remington Drive in Sunnyvale, between El Camino Real and Sunnyvale-Saratoga Road. The Center is a unique recreation complex which includes a Creative Arts Center, Performing Arts Center, Indoor Sports Center, general Recreation Center and an Arboretum Complex.

Use of the Sunnyvale Community Center is for City-sponsored community recreation activities in which anyone may participate. However, there are also accommodations to fit almost every need by private groups from small meeting rooms that can be used by as few as 15 people, to state-of-the-art, Internet-ready conference rooms that can seat 300 guests or clients. A large meeting could be held in the 200-seat theatre, a team building session in the Indoor Sports Center or a wedding reception in one of the fully-equipped banquet facilities. For reservation information, please call (408) 730-7751 Monday through Friday, between 1 p.m. and 5 p.m.

The Sunnyvale Community Center boasts an 200-seat theater, which has a fully rigged and lighted stage that can accommodate plays, recitals and concerts. The theatre hosts two resident theatre companies: California Theatre Center, and Sunnyvale Community Players. California Theatre Center (CTC) is an internationally renowned adult professional theatre company which presents more than 300 performances for young audiences each year.

In addition to producing more than 13 children's productions per year, CTC produces Sunnyvale's Summer Repertory (SSR). SSR is a three-show summer series



**The Sunnyvale Community Center** features a large pond and relaxing man-made waterfalls.

which includes dramas, musicals, comedies and Shakespeare. Sunnyvale Community Players is a volunteer community theater organization producing theater for children and adults using community resource and talent.

### Senior Center

The Community Center campus also includes the brand-new Sunnyvale Senior Center, which hosts educational, recreational and cultural activities for seniors. The Center invites adults 50 years and older to become members. The Senior Center also includes several rooms, including a large ballroom and a professional kitchen, that can be rented for large events.

## Recreation Programs

### After-School Recreation Programs

The City of Sunnyvale offers a wide variety of after-school recreation, sports, arts and enrichment programs designed to engage children and teens in constructive activities during their after-school hours. The majority of after-school programs are conducted at elementary and middle school sites in Sunnyvale or at the Sunnyvale Community Center. Generally, these programs are fee-based and require advance registration; however, there are also low-cost and free recreation programs offered throughout the year.

### Summer Recreation Programs

The City of Sunnyvale also offers a wide variety of recreation, sports, arts and enrichment activities and camps for children and teens during the summer months. For middle school and high school-age teens, there is a summer recreation volunteer program designed to provide young people with the opportunity to develop leadership and job skills. Swim classes and drop-in swim at local pools are a popular summer activity for children and adults.

### Activities for Adults

Year-round programs for adults range from adult sports leagues and drop-in gym programs to pottery and other visual and performing arts classes. Most activities are conducted at the Sunnyvale Community Center or athletic fields throughout the City.

### Therapeutic Recreation Program

The Therapeutic Recreation Program promotes the development of new leisure skills, increases self-esteem and social skills. The program provides information and referral services and participates in cooperative recreational programs with other cities for special events. We provide social recreation programs for individuals with all types of disabilities and all levels of functioning. For more information about the City's Therapeutic Recreation Program, please call (408) 730-7624.



## Living in Sunnyvale

# Getting Out

## There's lots to do in Sunnyvale and beyond.

As if our high-quality parks and recreation offerings weren't enough, the South Bay is a hub of activity, with lots to do for kids and adults alike.

From the weekly farmer's market in downtown Sunnyvale to San Jose's Tech Museum of Innovation, there's something for everyone.

■ **Sunnyvale Farmer's Market:** With more than 50 vendors displaying, sampling, and offering their freshest seasonal fruits and vegetables, it's a year-round bounty. (510) 745-7100

Downtown Sunnyvale  
South Murphy Street between  
Washington and Evelyn Avenues  
Saturdays, 9 a.m. - 1 p.m., year round  
[www.urbanvillageonline.com](http://www.urbanvillageonline.com)  
(Served by VTA bus line 54)

■ **Sunnyvale Historical Museum:** The colorful history of Sunnyvale is chronicled at this museum. Exhibits highlight the City's founding families and agricultural development, from 1850s cherry, plum and pear orchards to today's high-tech industrial parks. Open Sunday 1- 4pm; Tuesday and Thursday 12 - 3:30 (408) 749-0220  
235 E. California Ave., Sunnyvale  
[www.heritageparkmuseum.org](http://www.heritageparkmuseum.org)  
(Served by VTA bus line 54)

■ **Sunnyvale Water Pollution Control Plant:** Learn about water stewardship as you following the water's flow and view processes and equipment on this free 90-minute tour. Tours are available Monday through Friday between 9 a.m. and 4 p.m. Advance reservations are required. (408) 730-7717  
1444 Borregas Ave., Sunnyvale

■ **Bonfante Gardens:** Bonfante Gardens Family Theme Park is a one-of-a-kind experience combining four unique gardens and amusement rides with the mid-20th century history and agricultural roots of Santa Clara Valley. (408) 840-7100  
3050 Hecker Pass Highway, Gilroy  
[www.bonfategardens.com](http://www.bonfategardens.com)

■ **Children's Discovery Museum of San Jose:** This museum is an educational, cultural and discovery center for kids, families and groups. More than 150 hands-on exhibits and programs invite tinkering, testing, tasting, listening and learning to help visitors understand this complex world. (408) 298-5437  
180 Woz Way, San Jose  
[www.cdm.org](http://www.cdm.org)  
(Served by VTA bus line 23)

■ **Happy Hollow Park and Zoo:** The park features children's rides and amusements, plus 50 domestic, exotic and endangered species from all over the world, including a jaguar and one of the country's largest lemur exhibits. (408) 277-3000  
1300 Senter Road, San Jose  
[www.happyhollowparkandzoo.org](http://www.happyhollowparkandzoo.org)  
(Served by VTA bus line 25)

■ **Paramount's Great America:** Water rides, kids' areas and high-speed roller coasters abound at this 100-acre amusement park. (408) 988-1776  
4701 Great America Parkway, Santa Clara  
[www.paramountsgreatamerica.com](http://www.paramountsgreatamerica.com)  
(Served by VTA light rail and Bus Express 140)

■ **Raging Waters:** The Bay Area's largest water park offers more than one million gallons of family recreation and adventure. High-speed slides include the four-person Barracuda Blaster; among the many other attractions are the 350,000-gallon wave pool and palm-shaded lawns. (408) 238-9900  
Lake Cunningham Regional Park  
2333 S. White Road, San Jose  
[www.rwsplash.com](http://www.rwsplash.com)  
(Served by VTA bus line 71)

■ **San Jose Museum of Art:** The San José Museum of Art presents rotating exhibitions with a focus on contemporary art. The museum schedules poetry readings, concerts, lectures and children's activities. A store and cafe are operated in the museum. (408) 294-2787  
110 S. Market St., San Jose  
[www.sanjosemuseumofart.org](http://www.sanjosemuseumofart.org)  
(Served by VTA light rail and bus line 22)

■ **Six Flags Marine World:** Six Flags Marine World is a combination wildlife park, oceanarium and amusement theme park. (707) 643-6722  
2001 Marine World Parkway, Vallejo  
[www.sixflags.com/parks/marineworld](http://www.sixflags.com/parks/marineworld)  
(Take BART from Fremont)

■ **Stanford University:** Visitors to Stanford can join guided tours of the campus or explore the grounds on their own. Guided campus walking tours leave daily, except during certain academic breaks, at 11 a.m., and 3:15 p.m. from the Memorial Auditorium information booth, across from Hoover Tower. Tours by motorized cart are also available. (650) 723-2560  
Palm Drive, off El Camino Real  
Palo Alto  
[www.stanford.edu](http://www.stanford.edu)  
(Served by VTA bus line 22)

■ **The Tech Museum of Innovation:** More than 250 interactive exhibits devoted to innovation, exploration, communication and the human body show visitors how technology touches their lives. Also featured are the 290-seat Hackworth IMAX® Dome Theater, Tech Café and Tech Store, with the latest in gizmos and gadgets. (408) 294-8324  
201 S. Market St., San Jose  
[www.thetech.org](http://www.thetech.org)  
(Served by VTA bus line 22)

■ **Winchester Mystery House:** Oddities include a stairwell that leads to a ceiling, a window built into the floor, doors that open to blank walls, upside down posts and much more. (408) 247-2000  
525 S. Winchester Blvd., San Jose  
[www.winchestermysteryhouse.com](http://www.winchestermysteryhouse.com)  
(Served by VTA bus line 23)

# Public Safety

## PUBLIC SAFETY DIRECTORY

Emergency	911
If on a cell phone	(408) 736-6244
Non emergency	(408) 730-7100
Animal control unit	(408) 730-7178
Bicycle licenses	(408) 730-7100
Complaints	(408) 730-7110
Crime prevention	(408) 730-7140
Emergency services	(408) 730-7190
Fingerprinting	(408) 730-7100
Fire inspections	(408) 730-7212
Fire stations	(408) 730-7110
Fire Station #1 – 171 N. Mathilda Ave.	
Fire Station #2 – 795 E. Arques Ave.	
Fire Station #3 – 910 Ticonderoga Drive	
Fire Station #4 – 996 Wolfe Road	
Fire Station #5 – 1120 Lockheed Way	
Fire Station #6 – 1282 N. Lawrence Station Road	
Lost and found	(408) 730-7107
Public Safety Headquarters, 700 All America Way	(408) 730-7100
SNAP (Sunnyvale Neighbors Actively Prepare)	(408) 730-7190
Station tours	(408) 730-7140

## Sunnyvale serves and protects with a unique police and fire service.

The City of Sunnyvale is consistently rated as one of the top 10 safest cities in the nation, according to FBI crime statistics. This extraordinary record of safety is due in large part to the City's exceptional, and unique, Department of Public Safety (DPS).

Using a public safety concept adopted by the city in 1950, DPS performs both police and fire functions. Personnel are trained in both fire fighting and law enforcement, enabling patrol officers to respond to fire emergencies from the field.

### Sunnyvale crime prevention

Prevention programs are a key to our safety record. As part of our commitment to provide residents with the most comprehensive services possible, we offer many programs and services that are available free of charge.

A home or business security survey can be performed by crime prevention personnel. The crime prevention representative will walk through your home or business with you, pointing out various security recommendations. A written copy of those recommendations will be provided.

Neighborhood watch meetings are a step toward reducing crime in your area by giving you a chance to meet with a public safety officer and your neighbors in a positive setting. Sunnyvale employs innovative partnerships in solving problems and preventing crimes. New residents should know that they now live in a city that values community feedback and

actively identifies community members' concerns. Among the topics covered at the meeting are general home security techniques, reporting suspicious incidents and organizing your neighborhood to more effectively watch

out for each other. A time for questions is provided during which residents may bring up matters of particular concern.

### Animal control

The department of public safety animal control unit ensures the safety of sunnyvale residents and animals. The animal control unit issues dog licenses and cat registrations, enforces the leash law and pooper scooper law, handles all nuisance animals, loud or barking dogs, and lost or found dogs; and loans animal traps free of charge, for raccoon, possum and other animals. For more information, call the animal control unit at (408) 730-7178.





# Working in Sunnyvale

Internet pioneer Yahoo! is headquartered on First Street in Sunnyvale

## From the Valley of Hearts Delight to the Heart of the Silicon Valley

From the days when orchards and farmlands dominated the area to the modern hustle and bustle of the high-tech industry, Sunnyvale has always been at the forefront of the valley's economy. Located in the heart of Silicon Valley, Sunnyvale is an excellent location to work and do business.

Some of the world's largest and most well-known high-tech companies are headquartered in Sunnyvale, including Yahoo!, Advanced Micro Devices, and Network Appliance. Aerospace and defense also play a prominent part in the City's business community; both Lockheed Martin Space Systems and Northrop Grumman have facilities in Sunnyvale.

Economic growth in Sunnyvale is driven by a partnership between the City and the business community that is built upon the foundation of innovation and creating opportunity. Sunnyvale's *Economic Development Division* works directly with businesses as the first and continuing link to City government. We anticipate the needs of businesses and maintain a dynamic environment for pioneering new processes and technologies in a changing world.

### Largest Companies in Sunnyvale, based on number of employees:

Lockheed Martin Space Systems	Palm, Inc.	Sun Microsystems, Inc. (Sun 03)
Advanced Technical Resources	Lockheed Martin Technical Operations	Camino Medical Group
Finisar Corporation	West Valley Engineering Inc.	Affymetrix, Inc.
Network Appliance, Inc. (Headquarters)	Fujitsu Computer Systems	Interwoven, Inc.
Yahoo!, Inc. (Headquarters)	Harmonic, Inc.	Blue Coat Systems, Inc.
Marvell Semiconductor, Inc.	Ariba, Inc.	Sandisk Corp.
	Sun Microsystems, Inc. (Sun 02)	Synopsys, Inc.
		Spansion, LLC

### WHAT SETS SUNNYVALE APART

■ **Highly educated and trained workforce** with experience across technology, biotechnology, manufacturing and financial services.

■ **Superb quality of life** featuring outstanding weather, excellent schools, recreation and cultural activities, award winning parks, very low crime rate and centralized access to all of Northern California.

■ **Leading edge research facilities** nearby including Stanford University, University of California at Berkeley, Sandia National Laboratories, Lockheed Martin Space Systems,

NASA Ames Research Center, Moffett Field, Onizuka Air Force Station and Satellite Tracking Facility, San Jose State University and Santa Clara University.

■ **Streamlined City permit process.** E-permits enable companies to meet time-to-market goals.

■ **History of business innovation** and success that contributed to the growth of the Silicon Valley and many of the most profitable companies in the nation.

■ **High level of municipal services** at remarkably low cost.



Sunnyvale City Hall is located at 456 West Olive Ave.

## CITY DEPARTMENTS

- **City Attorney**  
(408) 730-7464
- **Community Development**  
(408) 730-7444
- **Employment Development**  
(408) 730-7232
- **Finance**  
(408) 730-7380
- **Human Resources**  
(408) 730-7490
- **Information Technology**  
(408) 730-7540
- **Library**  
(408) 730-7300
- **Office of the City Manager**  
(408) 730-7480
- **Parks and Recreation**  
(408) 730-7517
- **Public Safety**  
(408) 730-7100  
(non-emergency)
- **Public Works**  
(408) 730-7415

# Community Resources

**A strong network of organizations support the Sunnyvale community.**

### CHILD CARE

- **City of Sunnyvale Child Care Resources:**  
(408) 730-7608  
603 All America Way, Sunnyvale  
Information & referral for parents and child care providers
- **Community Child Care Council of Santa Clara County, Inc. (4 C's)**  
(408) 487-0747  
111 E. Gish Road, San Jose  
Resource and referral, child care payment assistance, food subsidy payments to child care providers

### FOSTER AND ADOPTIVE CARE

- **Department of Family and Children's Services**  
(408) 299- 5437 (KIDS)  
Santa Clara County Social Services  
333 W. Julian St., San Jose  
[www.299-kids.org](http://www.299-kids.org)  
Please call for an appointment

### COUNSELING AND MENTAL HEALTH

- **Columbia Neighborhood Center**  
(408) 523-8150  
785 Morse Ave., Sunnyvale  
Affordable, sliding fee scale for counseling.  
Please call for an appointment.
- **Sunnyvale Community Counseling Center**  
(408) 524-4900
- **John F. Kennedy University**  
572 Dunholme Way, Sunnyvale  
Affordable, sliding fee scale for counseling.

Please call for an appointment

- **TOUGHLOVE – Cupertino**  
(650) 780-9587 Mailbox #3  
Support group for parents and young people

### DOMESTIC VIOLENCE AND CHILD ABUSE

- **Advocate in District Attorney's Office**  
(408) 792-2546
- **Asian Women's Home**  
(408) 975-2739  
2400 Moorpark Ave., San Jose  
Monday – Friday, 8:30 a.m. – 5:30 p.m.  
24-hour crisis hotline, emergency shelter, food, clothing, counseling
- **Santa Clara County Child Abuse Hotline**  
(408) 299-2071  
Department of Family and Children's Services
- **Social Advocates for Youth (SAY)**  
(650) 961-2622
- **Support Network for Battered Women** (Toll Free Crisis Line) (800) 572-2782  
1975 W El Camino Real, Suite 205, Mountain View  
Counseling, shelter and children's services for victims of domestic violence.

### DRUGS AND ALCOHOL

- **Center for Substance Abuse Treatment** (800) 662-4357 (HELP)  
US Department of Health & Human Services
- **Al Anon/Alateen**  
(408) 379-1051  
Support for relatives and friends of alcoholics Taped meeting information
- **Alcoholics Anonymous**  
(408) 374-8511  
Santa Clara County Central Office  
24-hour help line
- **Narcotics Anonymous**  
(408) 998-4200

### EMPLOYMENT

- **NOVA**  
(408) 730-7232



# Community Resources

505 W. Olive Ave., Suite 550, Sunnyvale  
No cost professional employment training.

## EMERGENCY SHELTERS AND FOOD

■ **24-Hour Shelter Hotline**  
(800) 774-3583

■ **Bill Wilson Center**  
(408) 243-0222  
Emergency shelter, food, clothing

■ **Emergency Housing Consortium**  
(408) 294-2100  
2011 Little Orchard St., San Jose  
Emergency shelter for individuals and families

■ **Salvation Army**  
(408) 720-0420  
Emergency food, clothing, financial assistance, drug/alcohol treatment

■ **Sunnyvale Community Services**  
(408) 738-4321  
725 Kifer Road  
1 p.m. – 4:30 p.m.  
Financial assistance, food, human services referrals.

■ **California Women, Infants and Children (WIC) Supplemental Nutrition Program**  
(888) 942-9675  
Health and nutrition program for low income pregnant women and their children under 5

■ **Our Daily Bread**  
(408) 736-4108  
St. Thomas Episcopal Church  
231 S. Sunset Ave., Sunnyvale  
Monday, Wednesday, Friday,  
11:00 a.m. – 12:30 p.m.  
Free hot lunch; open to all.

■ **Second Harvest Food Bank of Santa Clara County**  
(800) 984-3663  
Free food for low-income individuals.

## NON-EMERGENCY SHARED HOUSING

■ **Catholic Charities of Santa Clara County**  
(408) 468-0100  
2625 Zanker Road, Suite 200, San Jose  
Shared housing, affordable housing, employment assistance, counseling

## HEALTH CARE & WELLNESS

■ **Alzheimer's Association Family Help Line**  
(800) 660-1993

■ **Camino Medical Group Urgent Care Clinic**  
(408) 730-4300  
201 Old San Francisco Road, Sunnyvale  
M – F 8 a.m. – 9 p.m., Weekends and Holidays  
8 a.m. – 8 p.m.  
Walk-in urgent care services

■ **Columbia Neighborhood Center**  
(408) 523-8150  
785 Morse Ave., Sunnyvale  
Free health services for children 0 – 18:  
Monday and Friday,  
8:30 a.m. – 12:30 p.m.; Wednesday  
11 a.m. – 7 p.m.

■ **El Camino Hospital**  
(800) 216-5556  
2500 Grant Road, Mtn. View  
24-Hour Health Information

■ **Planned Parenthood**  
(408) 739-5151  
604 E. Evelyn Ave., Sunnyvale  
Walk in: Monday 9 a.m. – 6:30 p.m.;  
Wednesday 10 a.m. – 6:30 p.m. Also by appointment.  
Reproductive and general health care services

■ **RotaCare Free Clinic**  
(650) 988-8200  
Park Pavillion (YMCA back entrance)  
2400 Grant Road, Mtn. View  
Free health services; insurance not required

■ **Valley Health Center at Fair Oaks**  
(888) 334-1000  
660 S. Fair Oaks Ave., Sunnyvale  
By appointment only

■ **Lucile Packard Children's Hospital Teen Health**  
(888) 711-TEEN (8336)  
Nurses available to take calls Monday – Friday 12 p.m. – 7 p.m. Saturday and Sunday 8 a.m. – 8 p.m. Toll-free line for immediate answers to health-related questions; entirely confidential

# Community Resources, continued

## Suicide Prevention

### ■ Suicide and Crisis Services of Santa Clara County

(800) SUICIDE or (408) 279-3312  
24-hour phone counseling

## INFORMATION AND REFERRAL

### ■ Parent Information and Referral Center (800) 690-2282

Lucile Packard Children's Hospital  
Pediatric nurses available to answer questions about children's health Monday – Friday 12 p.m. – 7 p.m. Saturday and Sunday 8 a.m. – 8 p.m.

### ■ Sunnyvale Library

(408) 730-7300  
665 W. Olive Ave, Sunnyvale  
Monday – Thursday, 10 a.m. – 9 p.m.;  
Friday – Saturday, 10 a.m. – 6 p.m.;  
Sunday, noon – 8 p.m.

### ■ United Way First Call for Help

(408) 248-4636  
Full range of free health and human services information

## HELP LINES

### ■ "24-7 Line" Youth in Crisis Hotline

(888) 247-7717  
Santa Clara County

### ■ AIDS Hotline

(800) 342-2437  
National Center for Disease Control

### ■ Anti-Hate Hotline

(408) 279-0111  
CONTACT Cares  
For discrimination reporting

### ■ California Youth Crisis Line

(800) 843-5200  
California Child Youth and Family Coalition

### ■ GLBT National Youth Talkline

(800) 246-7743  
Lavender Youth Recreation and Information Center (LYRIC)

### ■ National Center for Missing and Exploited Children

(800) 843-5678

### ■ National Runaway Switchboard

(800) 621-4000

### ■ CONTACT Cares

(408) 279-8228  
CONTACT Cares  
Part of the Bill Wilson Center; for kids/teens who are home alone

## HOSPICE CARE

### ■ Pathways Hospice

(888) 755-7855  
585 N. Mary Ave  
Sunnyvale

## LEGAL ASSISTANCE / MEDIATION / CONFLICT MANAGEMENT

### ■ California Center for Law and the Deaf (CalCLAD)

(877) DEAFLOW (332-3529)

### ■ Katharine and George Alexander Community Law Center (408) 288-7030

1030 The Alameda, San Jose  
Free legal services for low-income individuals

### ■ Project Sentinel

(408) 720-9888  
1055 Sunnyvale-Saratoga Road,  
Room 3, Sunnyvale  
Housing mediation and advice

### ■ Santa Clara County Superior Court

(650) 462-3800  
Small Claims: 270 Grant St. Palo Alto



This New Resident Guide was produced by the Communications Division of the Office of the City Manager. If you have any questions or would like more information, contact us at (408) 730-7535, TDD (408) 730-7501, e-mail [communications@ci.sunnyvale.ca.us](mailto:communications@ci.sunnyvale.ca.us).

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